



Wellness Hub

Project Coordinating Centre:
The Knowledge Translation Program
St. Michael's Hospital

Principal Investigator: Dr. Sharon Straus, MD MSc FRCPC

Key Partners: Healthcare Excellence Canada, Family Councils Ontario, Ministry of Health and Long-Term Care, OPSWA, and more



Our Study Partners:











REGIONAL GERIATRIC PROGRAM OF TORONTO









































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Background:

In Canada and globally, there is still a need to:

- 1. Identify risk factors associated with COVID-19 infection and spread
- 2. Understand both natural and vaccine-associated COVID-19 immunity
- 3. Support LTCH/RH staff with their occupational health, mental health and wellness
- Support LTCH/RHs and shelters with vaccine uptake and other IPAC-related needs



Background:

The aims of the project are to:

Learn more about factors associated with COVID-19 infection and immunity to better understand how to prevent the spread of COVID-19 (and other infectious diseases) in LTCH/RHs

Support key stakeholders in LTCHs and RHs to prevent and manage infectious disease outbreaks and optimize physical and mental wellness both during and beyond COVID-19 through delivering and evaluating the Wellness Hub Support Program



Phase 1 - Site-Level Eligibility:

72 LTCHs and/or RHs in the Ontario region



- 48 for facilitated access, 24 spots for self-directed access to the Wellness Hub program.
 - Facilitated access spots have been filled. Currently recruiting sites for the 24 self-directed spots.
- Availability of some supports dependent on geographic location.

Phase 2 - Individual-Level Eligibility:

The individual-level component of the Wellness Hub program will be implemented at any site that has chosen to enroll in the WH program.

LTCH/RH Staff





LTCH/RH Staff's Household **Members**

LTCH/RH Residents





LTCH/RH Residents' Families/Caregivers/Essential **Care Partners**





What is the prevalence of previous COVID-19 infection and what factors are associated with infection?

On an individual level, the four study populations (e.g., LTCH/RH staff and their household members, as well as residents and their caregivers) have the option to contribute to answering this research question by:

- Completing a demographic questionnaire, now and in 6-9 months (depending on enrollment timeline)
- Providing dried blood spot samples for COVID-19 antibody testing, now and in 6-9-months (depending on enrollment timeline)
 - Participants have the opportunity to receive their individual antibody results with interpretation and supports
- Providing their OHIP number to link their study information to ICES provincial administrative healthcare data





What is the prevalence of previous COVID-19 infection and what factors are associated with infection?

On a site level, LTCH/RHs engaging in the Wellness Hub program will be asked to contribute to answering this research question by:

 Completing a 10-15 minute site level questionnaire (1 designated staff member)







What resources and supports are most useful to LTCH/RHs during and beyond the pandemic, and how can we implement them effectively and sustainably?

On a site level, LTCH/RHs and shelters have the opportunity to contribute to answering this research question by participating in:

- A 15-20 min needs assessment interview to discuss any challenges the setting might be facing (for homes in the Facilitated Access arm only)
- Access to the Wellness Hub Support Program
- A 15-20 min exit interview to evaluate the impact of the resources and benefits at the end of the implementation period (1-3 staff member[s])



What specific resources and benefits are offered through the Wellness Hub Program?



Wellness Hub Support Program:

Wellness Hub is comprised of 3 main branches:



Focus on promoting staff wellness



Focus on creating healthy environments through infection prevention and control



Focus on promoting vaccine

confidence

Participation options:

- Facilitated resource access
- Self-directed resource access

General educational resources located on http://wellnesshub.ca

Facilitated access to Healthcare Excellence Canada (HEC) \$10K+ educational supports (see email)

Weekly Wellness **Hub Newsletter**

Monthly Wellness Hub Community of Practice (CoP) webinar

Option of 1:1 (i.e., site-specific) support with goal setting and iimplementation of core program resources - site initiated

C19 gargle saliva testing for select study populations when symptomatic or following high risk exposure (available for certain regions only)

Available only for sites enrolled in the facilitated access arm

more assistance for low-income households.



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Resources for Self-Isolation

Educational Resources







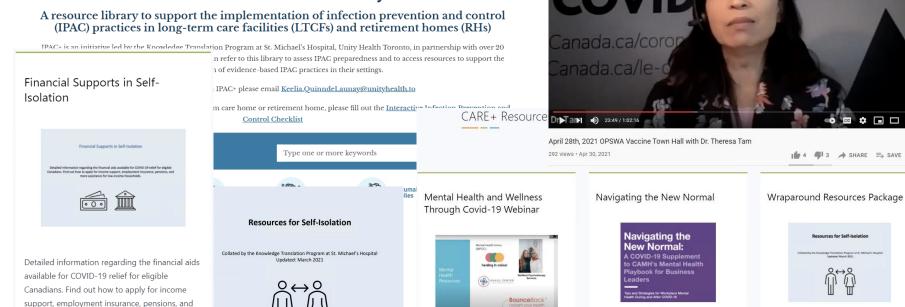
A COVID-19 Supplement to CAMH's Mental

Health Playbook for Business Leaders

Access to educational resources to promote vaccine confidence and best practices in wellness and IPAC

Recording of a Mental Health and Wellness

IPAC+ Resource Library





Impact of Participating in Wellness Hub program at a site-level:

IMMEDIATE IMPACT

LONG-TERM IMPACT

We hope that you will immediately benefit from the resources and benefits offered through the Wellness Hub program



You are informing how to effectively and sustainably support LTCHs and RHs moving forward in preventing and managing infectious disease outbreaks

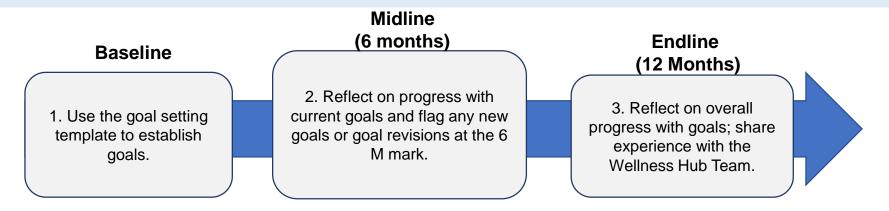




Goal Setting Online Activity (Optional)

Purpose:

The Goal Setting Activity, located on the Wellness Hub website, can be used to support your home with setting goals for improvement.



Examples of goals:

- 1. I would like to increase vaccination rates of staff at my site beyond the current plateau
- I would like to decrease burnout levels among staff at my site

What measures might indicate success:

- 1. Quantitative increase in vaccine rates; perceived increase in knowledge of benefits of vaccine and attitudes towards the vaccine
- 2. Perceived improvement in staff engagement levels, attitude towards being at work



Partnership with HEC LTC+ program

 Access to seed funding and education supports through HEC LTC+ Program

Group Coaching

A coach is paired with a group of teams from different organizations that would like to work together to discuss specific topics and receive coaching for implementing promising practices and changes in their organization.

Virtual Learning Series

Webinars, huddles, workshops and discussion forums to support learning from people with lived experience and subject matter experts on a variety of topics.



Source: Healthcare Excellence Canada (HEC).

For more, see: https://www.healthcareexcellence.ca/



\$10,000 in seed funding

- Courtesy of Healthcare Excellence Canada's LTC+ Program, LTCH/RHs and Shelters can access \$10,000 to support costs related to improvement initiatives, including:
 - **Personnel** (salary replacement costs to allow providers to participate in the improvement initiative, backfill positions)
 - **Equipment** (cost of equipment directly required for the improvement initiative)
 - **Supplies and services** (cost of photocopies, printing, office supplies, meetings, videoconferences)

This is not an exhaustive list. Reporting requirements are minimal.

Funding must fit within the following six overarching categories:

 Preparation, COVID-19 Prevention, People in the Workforce, Pandemic Response & Surge Capacity, Plan for COVID and non COVID Care, Presence of Family





Weekly Wellness Hub Program Newsletter

All home liaisons are added to the newsletter automatically once the home is enrolled in the Wellness Hub Program.

Distributed every Friday

Content includes:

- Program announcements relevant to the self-directed arm
- Summary of directive updates and key resources to support homes with their uptake
- Featured resources
- Self-directed home highlights





Date: June 18, 2021

Wellness Hub

Program Newsletter

Weekly update by the Wellness Hub team for the LTCH/RHs enrolled in the Wellness Hub research and support program.

Between updates, you can always find the Wellness Hub team here:

Email: WellnessHub@unityhealth.to

Twitter: @WellnessHubKT

Website: https://wellness-hub.ca/

Welcome to the first Wellness Hub Research and Support Program update! You are receiving this newsletter because your home is enrolled in the Wellness Hub Program and you are a point person for contact with your home, or because you support homes enrolled in our program. If others in your home would be interested in being added to the mailing list, please request that they send their contact information to wellnesshub@unityhealth.to.

Every Friday, we will share relevant Wellness Hub program updates, highlight relevant directive updates as well as resources that could be leveraged to implement the directive updates, feature key resources that may be of interest to enrolled homes, and offer an opportunity for homes to share their successes and challenges if they are interested.



Additional Resources and Benefits

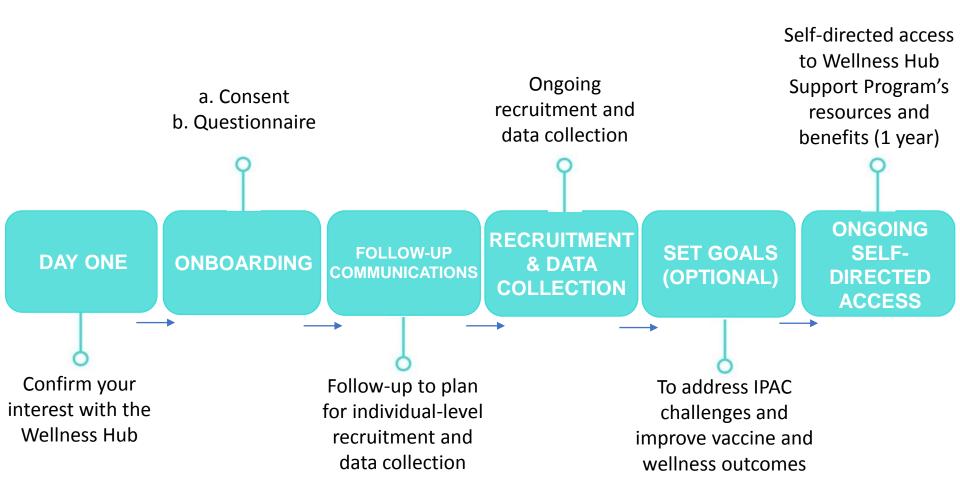
 PCR saliva testing for COVID-19 diagnosis with results within 24-72 hours for symptomatic or high-risk exposure LTCH/RH staff, their household members, and residents' essential care partners

*Currently available for homes in the GTA regions only





Next Steps: Participation in Wellness Hub Program





Contact us:

Email: wellnesshub@unityhealth.to

Website: https://wellness-hub.ca

Twitter: @WellnessHubKT











PCR Saliva Testing for COVID-19 Diagnosis

- Available for symptomatic or high-risk exposure LTCH/RH staff, their household members, and essential care partners for all enrolled homes in the GTA
- Swish and gargle C19 diagnostic test; 98% sensitivity (Goldfarb, April 2021; JCM)
- Helpful demo from the BC group: <u>https://www.youtube.com/watch?v=V9xonNTtApY</u>
- Only available to sites in the Greater Toronto Area

· How to sign up:

- Complete the online registration form for each individual requiring a test at https://redcap.link/wellnesshub c19salivatest
- Select your method of receiving a test (pick-up at LTCH for a family member OR have kit couriered to your home)
- 3. Complete the swish and gargle test at home
- 4. Using our pre-paid courier service, ship your test the Mount Sinai lab
- 5. Access your COVID-19 diagnostic results online within 24-72 hours

